



Support & Training Services

Superior Customer Care & Resources for Maximum Results

Overview

Your success is our success! That's why we are committed to delivering superior software and unmatched support and training to our customers. Working with over 6,000 service companies both nationally and internationally since 1980, has taught us how to put our knowledge to work and focus on your success. You can rely on our product experts to deliver high quality, dependable support service and training so that you can achieve the best results.

Support Services

dESCO offers a wide variety of support resources to help you get the maximum value from your ESC software. Take advantage of innovative online support tools or contact our expert support team directly Monday through Friday 8:30am-5:30pm (EST) at our headquarters in Fort Myers, FL. Every new system comes with 1-year of dESCO support services FREE and extended support plans can be purchased and renewed annually.

dESCO Support Member Benefits Include:

- ✓ FREE Version Upgrades
- ✓ Unlimited Live Online Support
- ✓ Unlimited Email Support
- ✓ Unlimited Phone Support
- ✓ Unlimited Access to Scheduled Online Educational Events
- ✓ Discounts for Additional Feature Modules
- ✓ Unlimited Online Access to Knowledgebase Articles
- ✓ Unlimited Online Access to Feature Video Tutorials
- ✓ FREE Monthly Support Newsletter



"dESCO support & training services are first class!"

Training Services

Unlock the full potential of your ESC software with dESCO training services. We have many affordable and convenient options available to meet any company's needs and budget. You'll benefit from our 30+ years of experience and our expertly trained instructors ready to help you. Take advantage of our FREE monthly webinars or schedule your own custom training.

dESCO Training Options Include:

- Online Training:** One-hour customized online training sessions with one of our expert trainers for an unlimited number of your staff members.
- Regional Training:** One or two-day classroom style training throughout the country, designed for both first time users & those using our products for years.
- In-House Training:** One or two-day customized training at our headquarters in Fort Myers, FL for up to 5 of your staff members, using your database for faster transfer of learned knowledge.
- On-Site Training:** Two-day customized dedicated training at your facility with one of our senior trainers for an unlimited number of your staff members, using your database for faster transfer of learned knowledge.

dESCO Support Website:

descosupport.com

Support Phone Number:

800-226-7529

Support Email:

support@desco-soft.com

